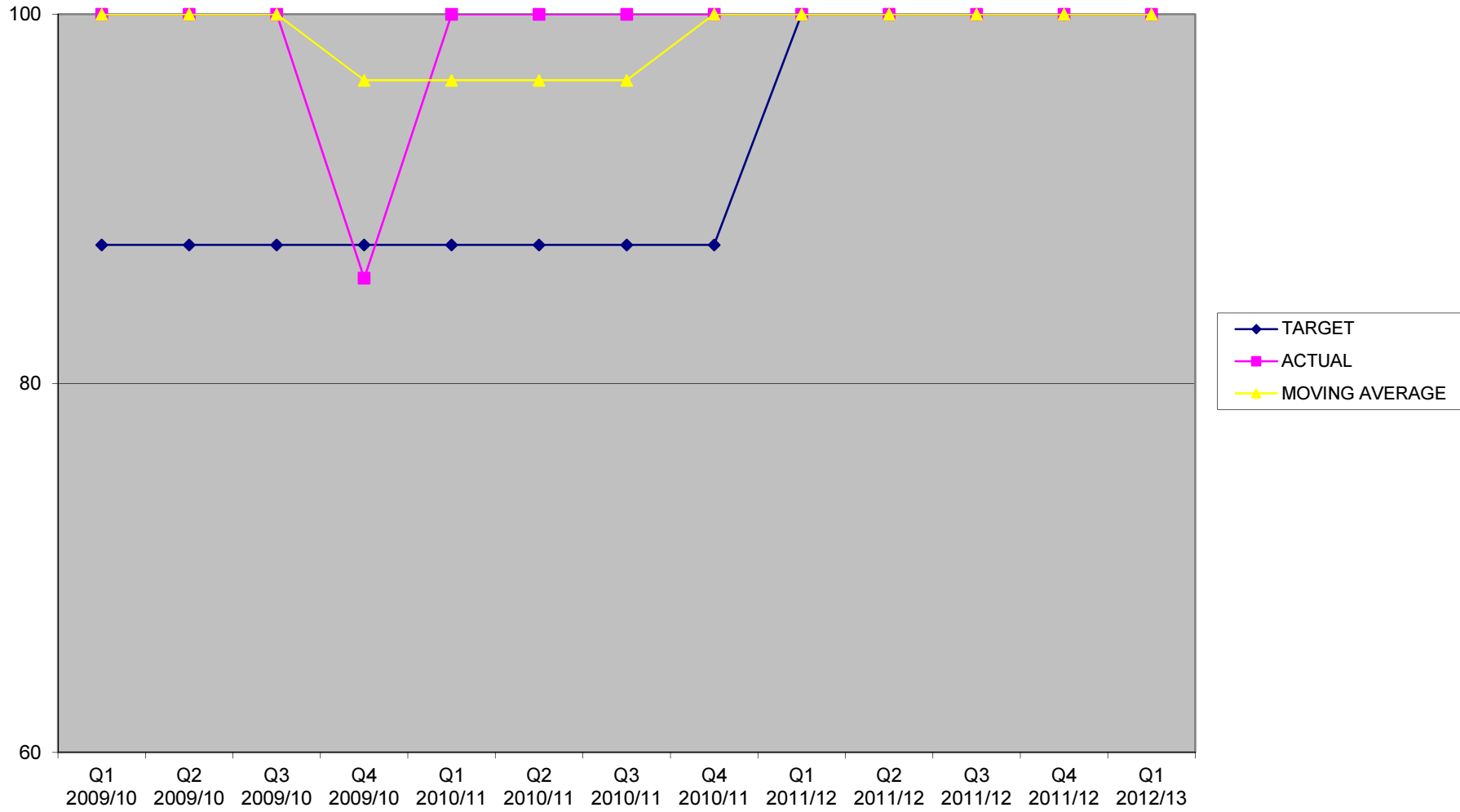


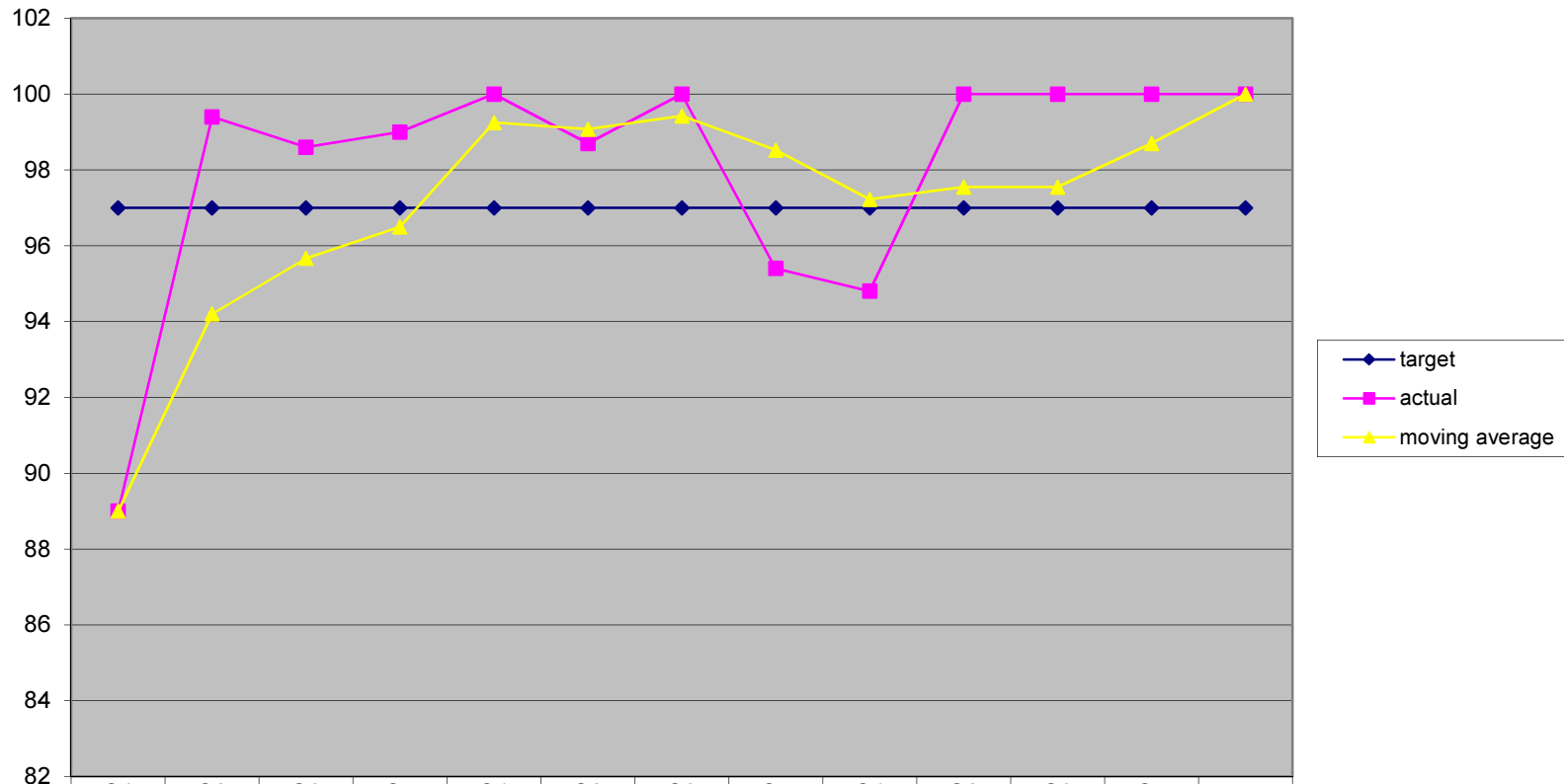
Percentage of draft reports issued within 15 days

Appendix 1



Percentage of management actions agreed

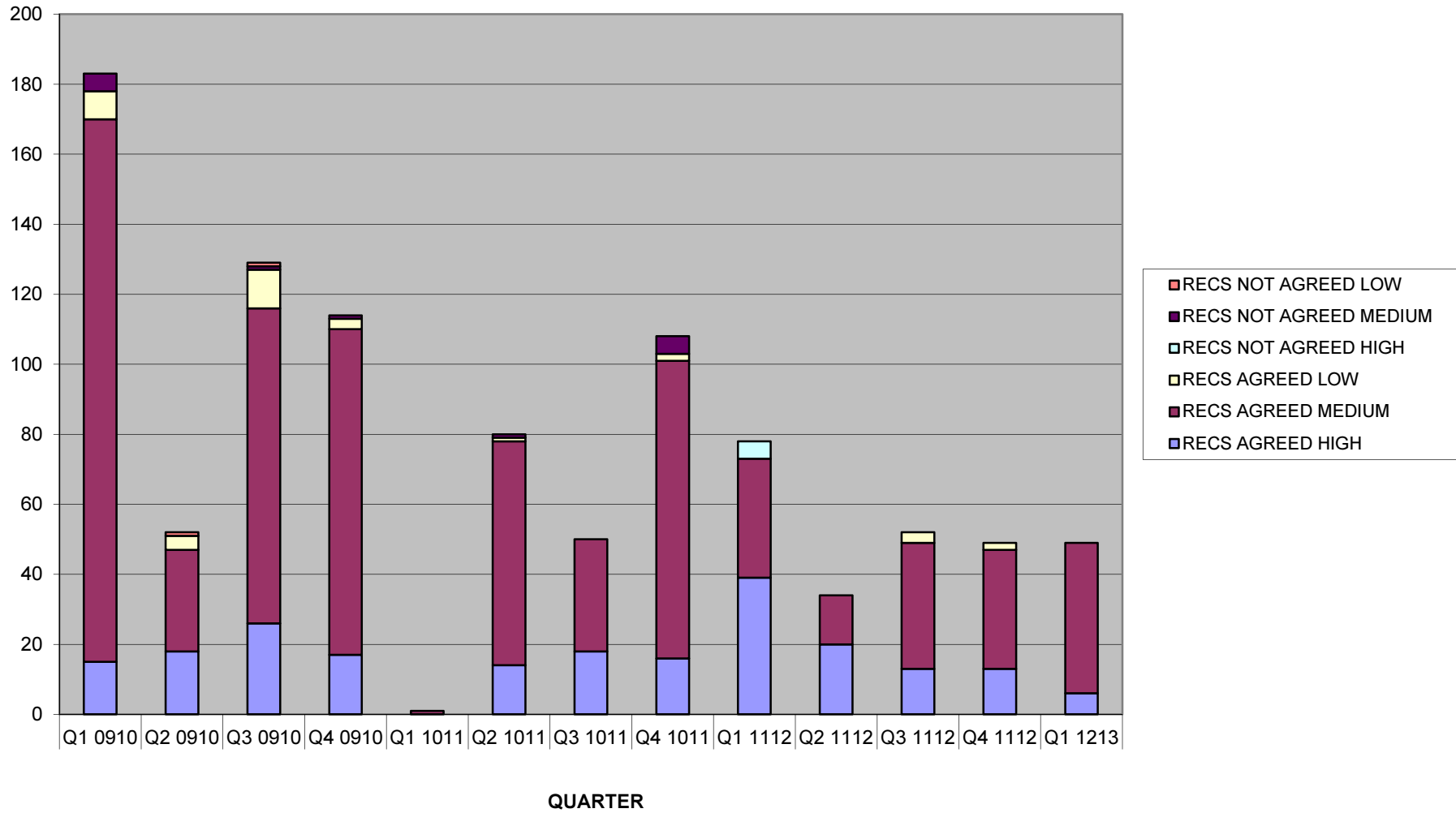
Appendix 2



	Q1 2009/1 0	Q2 2009/1 0	Q3 2009/1 0	Q4 2009/1 0	Q1 2010/1 1	Q2 2010/1 1	Q3 2010/1 1	Q4 2010/1 1	Q1 2011/1 2	Q2 2011/1 2	Q3 2011/1 2	Q4 2011/1 2	Q1201 2/13
target	97	97	97	97	97	97	97	97	97	97	97	97	97
actual	89	99.4	98.6	99	100	98.7	100	95.4	94.8	100	100	100	100
moving average	89	94.2	95.6667	96.5	99.25	99.075	99.425	98.525	97.225	97.55	97.55	98.7	100

MANAGEMENT ACTIONS AGREED BY NUMBER

Appendix 2.1



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